

New Service

Residential Existing Water Tap:

Items needed:

- Application
- Valid Driver License
- Rental or Lease Agreement

Residential Water **(NON-REFUNDABLE SERVICE CHARGE)** \$50.00

Servline: The District does offer leak and water line protection to our residential customers. For more information, please refer to the **Servline tab** under Contact us.

- **NOTE:** Although not required, we encourage you to name all adult parties occupying the property on the Water Service Contract. This will allow either party to execute changes to the service in the future. For example, Consumers would be listed as John or Jane Smith. Both signatures are required in this case.
- **NOTE:** Failure to receive a bill does not relieve your obligation to pay by the due date.

Gladeville Utility District does not discriminate in the provision of its goods and services on the basis of race, color or national origin. Gladeville Utility District is an Equal Opportunity Employer. Complaints of discrimination should be sent to: Secretary of Agriculture, Washington, D.C. 20250.

RESIDENTIAL

GLADEVILLE UTILITY DISTRICT WATER SUBSCRIPTION CONTRACT

3826 Vesta Road • Lebanon, TN 37090

Phone: (615) 449-0301 • Fax: (615) 449-1346 • Email: Contracts@gladevilleutility.com

Date: _____

I _____, hereby make application to The Gladeville Utility District of Wilson County, Tennessee, for water service
(Residential: _____ Rent: _____ Own: _____)

In consideration of the undertaking on the part of the District to furnish me water, I understand and agree as follows:

1. I will cause the referenced property, which is owned or occupied by me, to be connected with the water works system of the District. Any connection to my property shall be in accordance with the Rules and Regulations or requirements of the District. I grant the District permission to enter upon my property for any reason connected with the provision or removal of service or collection therefore.
2. Should the District determine to lay its lines on private property, I hereby grant an easement to do so on my property and agree to execute any documents necessary thereto.
3. I will begin using water immediately after installation of the meter, and my monthly bills will begin to accrue from and after such date.
4. I agree to abide by the District's Rules and Regulations as established, or as amended, including the Cross Connection Policy and any requirement by the District that I install an approved Backflow Preventer. I further agree to comply with the requirements of the Tennessee Department of Environment & Conservation stipulating that any other source of water used by the Applicant will never be connected to the District's lines. I understand and agree that backflow preventers are required by TDEC on all commercial services and irrigation / sprinkler systems, and that I will be responsible for the annual testing of such devices.
5. I agree to promptly pay for service at the current schedule of rates, which I understand may be adjusted from time to time, and I understand and will abide by the District's billing and cutoff procedures and any cut-off or other agreement the District enters with another utility provider. Should I not pay in accordance with the District's Rules, I agree to pay all costs of collection, including attorney fees. Bills are due by the 10th of each month, and a penalty will be applied after the 10th of each month. Cut-offs for nonpayment may occur at any time after the 21st of each month, without notice to the customer.
6. I understand and agree to a tap fee or connection charge of \$N/A, a meter charge of \$N/A and a non-refundable service charge of \$50.00, a total of \$50.00. I agree to pay any other applicable fees at current rates.
7. In the event this subscription contract is entered into in connection with a proposed extension to the water works system, and in case the District, for any reason, does not complete such extension or is unable to or does not provide me with the water service anticipated by this subscription, then the full amount of my payment (from item 6) shall be refunded to me, as my sole remedy.
8. I understand that any bond issue and any loan obtained to finance the water works system or any extension thereto will not be a lien against my property.
9. I understand that the District does not warrant or guarantee that at all times I will receive adequate water or adequate pressure and I agree that the District shall not be liable for loss or damage resulting there from. The District does recommend that all customers living in high pressure areas consider the installation of a pressure regulating device.
10. Where applicable, I agree to mark the area for new service with a flag and agree not to complete my water line until the actual water tap is installed. I understand that the actual location where a new tap is installed may be different than the location that I have marked, due to field or site conditions, and I further agree that the District will not be held liable for such changes in service location.
11. I understand that by signing up for **residential (domestic)** water service, I will be automatically enrolled in the District's leak insurance program and agree to pay the monthly costs associated with such insurance. I understand that I may opt out of the leak insurance coverage by at any time by calling the District's toll free Gladeville ServLine Customer Service number, (615) 470-0187. I further understand that if I do choose to opt out of the coverage, I will be responsible for the entire amount of my bill for the period in which a leak occurs and that no adjustment will be made to my bill.

NAME(S): _____

ADDRESS TO BE SERVED: _____

MAILING ADDRESS: _____

OWNER IF RENTING: _____

SERVICE BEGINNING DATE: _____

TELEPHONE # _____ CELL # _____ E-Mail: _____

SUBSCRIBER SIGNATURE: _____

This box is for Gladeville Utility District use only:

Account # _____ Date Paid: _____ Processed by: _____

Pending: _____ Begin: _____ Active: _____ By: _____

Received From The Above Applicant : _____ cash _____ check _____ debit/credit card _____ other \$ _____

PHOTO IDENTIFICATION

PHOTO IDENTIFICATION

**Gladeville Utility District
Cross-Connection Survey
Residential Occupant**

Occupant Name: _____

Occupant Address: _____

Do any of the following exist at the above address?

(circle yes or no)

1. Hot Tub	yes	no
2. Swimming Pool	yes	no
3. Jacuzzi	yes	no
4. Waterbed	yes	no
5. Solar System	yes	no
6. Green House	yes	no
7. Lawn Irrigation System	yes	no
8. Dark Room Equipment	yes	no
9. Portable Dialysis Machine	yes	no
10. Insecticide Sprayers	yes	no
11. Utility Sink w/threaded faucet	yes	no
12. Water Filtering System	yes	no
13. Water Softening System	yes	no
14. Water Well	yes	no
15. Fire Sprinkler System	yes	no

**ALL BANK DRAFT PAYMENTS WILL BE DEDUCTED FROM
BANK ACCOUNTS ON THE 8TH OF EVERY MONTH**

contracts@gladevilleutility.com

AUTHORIZATION AGREEMENT FOR DIRECT PAYMENTS (ACH DEBITS)

COMPANY NAME **GLADEVILLE UTILITY DISTRICT**

COMPANY ID NUMBER **620844251**

(We) hereby authorize Gladeville Utility District, hereinafter called COMPANY, to initiate debit entries to my (our) account indicated below, at the bank named below, hereinafter called Depository Financial Institution (DFI).

DFI (Bank) _____

Routing Number (ABA) _____ **Account No.** _____

Account type: Check one. () Checking () Savings

This authorization is to remain in full force and effect until COMPANY has received notification from me (or either of us) of its termination in such time and in such manner as to afford COMPANY and DFI a reasonable opportunity to act on it.

Name(s) _____

Signed _____ **Date** _____

Customer Telephone # _____

Customer email address _____

***DISTRICT USE ONLY – SERVICE ACCOUNT #** _____

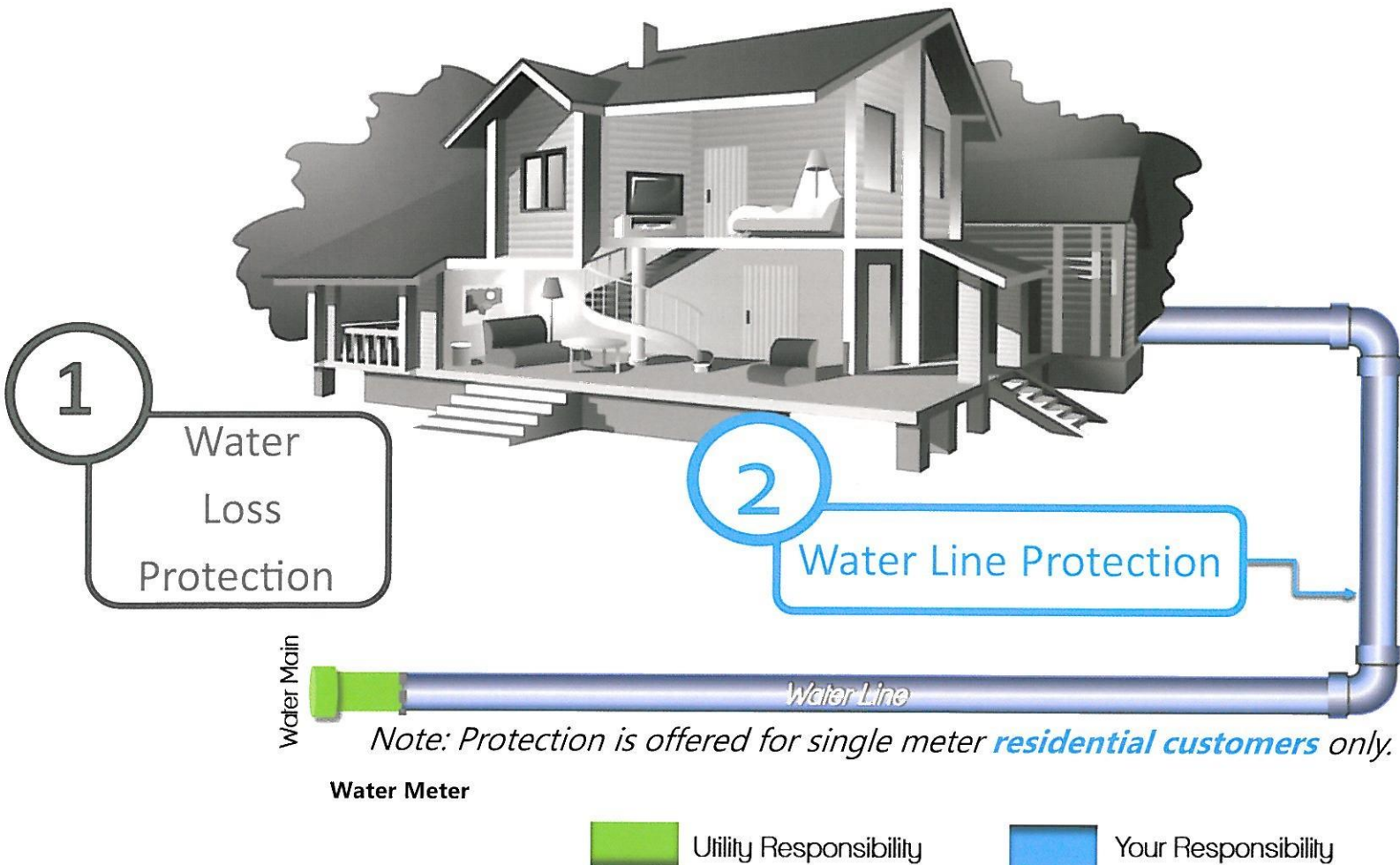
***Note:** All written credit authorizations should provide that the receiver may revoke the authorization only by notifying the originator in the manner specified in the authorization.*

PLEASE SIGN AND RETURN WITH A “VOIDED” CHECK



ServLine is a premier protection program that will repair or replace your water line and cover lost water with no deductible and in a timely fashion

Avoid Large Water Line Repair Costs



Gladeville Utility District ServLine begins with bills due 12/10/17

Water Loss Protection

As a residential customer, you are automatically protected by our *Water Loss Program*. This is the only way we will adjust residential leaks that occur after **10/1/17 (usage bills due 12/10/17)**

Line Protection

Enroll in the *Line Protection Programs* to avoid water line repair/replacement costs. There is a 30 day waiting period for those who enroll after **10/1/17**



Don't Wait Until It's Too Late With A Line Break Sign Up Now!

1

Water Loss Protection

Automatically Enrolled
\$2.15/Month

- ♦ Water Loss Protection from excess water charges resulting from eligible plumbing leaks, up to **\$2,500**. No deductible.
- ♦ Call us to decline protection and accept full responsibility for water bills resulting from eligible plumbing leaks.
- ♦ Please refer to our leak adjustment policy for guidelines and qualifications for leak adjustments
- ♦ All qualifying residential leaks occurring after **October 1st 2017 with usage on bills due December 10, 2017** will only be adjusted through our ServLine Program.

2

Water Line Protection

Sign-up by calling
\$4.40/Month

- ♦ Covers repair or replacement of water line up to \$10,000. No deductible. No annual limit.
- ♦ Includes public paved surfaces and \$500 for basic site restoration and \$500 for private paved surfaces like sidewalks or driveways.
- ♦ Provides Water Line Protection from your meter to the foundation of your home.
- ♦ Does Not Provide Protection For: Water Meter, Water Pit, Water Vault, Pumps, Valves, Or Backflow Meters.
- ♦ Contact Us To Request A Full Copy Of Program Protections And Exclusions
- ♦ Be protected from these expensive repairs! Enrollment after **October 1st 2017** requires a 30 day waiting period.

Contact Us

Phone: (615) 470-0187

www.gladevilleutility.com



Utility Account #: _____ Account Holder: _____ Please Print Name

Signature: _____

In addition to the Basic Protection, enroll me in the protection option marked below:

☐ (\$4.40) Water Line Protection – Pays up to \$10,000 for repair of water service line

